

APPOINTMENTS

All patients are seen on an appointment basis. When calling, please alert our receptionist to your needs; this allows us to care for you with minimal delay. If you cannot keep a scheduled appointment, please cancel at least 24 hours in advance. As emergencies do arise, we may have to cancel your appointment. We will arrange to see you as soon as possible. Spanish is spoken.

TELEPHONE CALLS

Calling the office 9 to 5 Monday through Thursday and 9 to noon on Friday, you will speak with our receptionist. At all other times, you will be speak with our Answering Service, who will relay your message to the on-call doctor, 24 hours a day, 7 days a week. **If you wish to have us return your call, please set your phone to receive calls from an unlisted number; we cannot return your call otherwise.**

OFFICE HOURS

We are open 8 to 5 Monday through Thursday and 8 to 1 on Friday. During snow emergencies, check with your local radio station or call our office to ensure our office is open.

FEE POLICY

Payment and copays are expected at the time of service. We accept personal checks, cash, AMEX, MC and Visa. Payment plans can be arranged.

INSURANCE

We participate in Medicare in addition to many private insurance plans and submit claims to the insurance company for you. **If your insurance requires a referral from your primary care doctor, it is your responsibility to obtain it before your visit. We cannot see you without it.**

PRIVACY

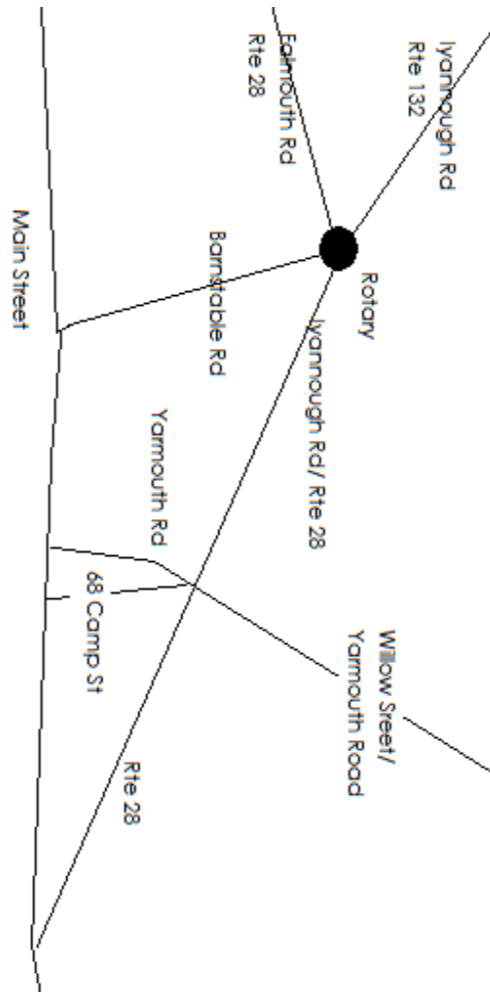
We strive to maintain your privacy. Telephone calls and mail sent will identify us, but no specific information will be divulged to another person - including family members - without your permission.

PRESCRIPTIONS

Call your pharmacy for all renewals and, if necessary, have them FAX us a new request.

DOCTOR-PATIENT RELATIONS

We make a special effort to explain everything to you regarding your condition, medications and treatment. If you ever have any questions, or if something is not clear to you, please do not hesitate to ask. We have chosen our personnel, office procedures and medical equipment with much thought and care in order to provide quality medical services in a pleasant, efficient and caring environment.



HYANNIS EAR, NOSE & THROAT ASSOCIATES



THE COSMETIC SURGERY CENTER



CAPE COD MEDICAL AND SURGICAL CENTER

68 CAMP STREET, HYANNIS, MA 02601

HYANNIS ENT
508-775-7026

COSMETIC SURGERY
508-790-2766

BILLING STAFF
508-775-6685

HYANNIS ENT ASSOCIATES THE COSMETIC SURGERY CENTER

Dr. Vandemoer and his staff care for many conditions involving the head and neck:

OTOLARYNGOLOGY
OTOLARYNGIC ALLERGY
FACIAL PLASTIC SURGERY
HEAD AND NECK SURGERY
FACIAL RECONSTRUCTIVE SURGERY
DIVING AND HYPERBARIC MEDICINE

Our expertly trained team is comprised of Dr. Vandemoer, Nurse Practitioners, an Audiologist, Allergy and Surgical Nurses, and Medical Assistants. LUMINARIA, a Medi-Spa, is on-site and utilizes a trained Nurse Aesthetician.



Dr. Vandemoer was trained at Tulane University School of Medicine and is Board Certified in Otolaryngology and Diving and Hyperbaric Medicine. He also holds Board sub-Certification in Facial Plastic and Reconstructive Surgery and Otolaryngic Allergy. He is on the staff of both Cape Cod Hospital and the Massachusetts Eye and Ear Infirmary, where he also teaches.

FACIAL PLASTIC AND RECONSTRUCTIVE SURGERY

As a FACIAL COSMETIC SURGEON, Dr. Vandemoer performs:

FACE AND NECK LIFTS
MINILIFTS
EYEBROW AND FOREHEAD LIFTS
EYELID SURGERY
NOSE RESHAPING
CHIN RESHAPING
EXTERNAL EAR SURGERY
LIP SURGERY
BOTOX
JUVEDERM and RADIESSE
LASER SKIN TREATMENT
LASER HAIR REMOVAL
CHEMICAL PEELS
FACIAL RECONSTRUCTION AFTER
INJURY or CANCER TREATMENT

These procedures can be performed in our state-of-the-art certified office surgical facility, utilizing modern, minimally invasive technology and "twilight sleep" anesthesia.



Monthly seminars are held at our office to discuss procedures in detail. Call to reserve a place. Our fees are competitive with other area specialists, and are tailored to be affordable.

OTOLARYNGIC ALLERGY

As an OTOLARYNGIC ALLERGIST, Dr. Vandemoer provides the latest diagnostic testing and therapeutic services for allergic problems of the head and neck:

POLLEN ALLERGIES
DUST and MOLD ALLERGIES
FOOD ALLERGIES
YEAST ALLERGIES
LATEX ALLERGY



Available diagnostic tests include the Multi-Test and intradermal skin testing, food testing, blood testing (RAST), and lung function testing. Our experienced allergy nurses assist patients in coping with allergies and asthma. Allergy injections are given in the office at convenient hours.

OTOLARYNGOLOGY

As an OTOLOGIST, Dr. Vandemoer offers special diagnostic services. Hearing loss, ringing in the ears, infections, trauma and other ear diseases are treated both medically and surgically. He also cares for problems related to SCUBA diving.

As a RHINOLOGIST, Dr. Vandemoer offers special diagnostic services. He treats sinus problems, nasal injuries, nasal blockage, loss of smell and other diseases of the nose both medically and surgically. Modern endoscopic surgery is performed at the hospital using state-of-the-art equipment.



As a LARYNGOLOGIST, Dr. Vandemoer offers special diagnostic services for and treats voice and speech disorders, swallowing difficulties, taste disturbances, sleep apnea and related disorders of the throat.

VIDEOSTROBOSCOPIC examination to assess vocal cord disorders and FLEXIBLE ENDOSCOPIC examination of the esophagus (swallowing tube) are both available in our office without the need for sedation or the inconvenience of a hospital visit.

HEAD and NECK SURGERY

As a HEAD and NECK surgeon, Dr. Vandemoer diagnoses and treats benign and malignant tumors including those in the:

MOUTH and THROAT
VOICE BOX (LARYNX)
NECK
THYROID
SALIVARY GLANDS
NOSE
EAR
SKIN

Care of the head and neck also involves the treatment of:

SNORING
SLEEP APNEA
THROAT AND TONGUE INFECTIONS
THROAT AND VOICE INJURIES

DIVING AND HYPERBARIC MEDICINE

As a DIVING and HYPERBARIC physician, Dr. Vandemoer treats the diseases that occur to scuba divers and provides pre-diving physicals for sport, scientific and public safety divers.

Hyperbaric treatments are administered at the Massachusetts Eye and Ear Infirmary, and are indicated for scuba diving injuries as well as carbon monoxide poisoning and non-healing wounds.